**Use-Case Name:** Entering Management **ID:** 1 **Importance Level:** High

**Primary Actor:** Student, Counselor **Use Case** **Type:** Detail, Essential

**Stakeholders and Interests:**

Student wants to access the system to find the best available counselors.

Counselor wants to access the system to render counseling services.

Admin should authenticate new users.

**Brief Description:** This use case allows the user to enter

**Trigger:**

The user clicks on the “login” button

**Type:**

External

**Relationships:**

Association: Counselor, student, Admin

Include: Login

Extend: Authentication

Generalization:

**Normal Flow of Events:** 1. The user clicks on the “login’ button on home page 2. Existing user enters their login username and password 3. lf they are new, they would have a link to sign up and then be authenticated 4. If the user already has an account, then, the 5-1: login sub flow is performed. If not, then, the 5-2: authentication sub flow is performed. 6. The user clicks the logout button 7. The user returns to the home page

**Sub Flows:**

5-1: Login:

The student user can “manage account”, “set appointment”, get “consult”, send “feedback”.

The counselor user can “manage account”, “set appointment”, “consult”.

5-2: Authentication:

5-2-1. The user selects between 2 available rolls (student, counselor) and then enters the required information.

5-2-2. According to the selected roll, the user will be authenticated by admin.

5-2-3. If the admin verifies the entered information, then the user is redirected to his homepage and can use the system’s services.

If the user is verified as a student, can “manage account”, “set appointment”, get “consult”, send “feedback”.

And If the user is counselor, can “manage account”, “set appointment”, “consult”.

**Alternate/Exceptional Flows:**